Need an audio conference for your meeting? This is the form you need to request it.

Digital copy available on the Camp Smith website: http://dmna.ny.gov/campsmith/?page=resources



ARNG Video Operations Center



HOURS OF OPERATION

Monday – Friday: 0600-1900 (ET) Saturday & Sunday: Video Conference Require Approval

AUDIO AND VIDEO RESERVATIONS, UPDATES, AND CANCELLATIONS

Send completed form to NG.NCR.NGB-ARNG.MBX.AESD-NG@mail.mil or NGB-HELPDESK@mail.mil.

For assistance, please call the Help Desk at 1-844-722-2373

48 Hour notice is highly recommended.

Secure VTC can NOT be supported from our facility.

Due to limited resources, audio and video conferences with no connected participants will be terminated 15 minutes after start time.

AUDIO/VIDEO COORDINATORS

Audio or Video conference requestor/coordinator is responsible for providing the participants with all relevant information pertaining to their conference in a timely manner. A soft copy of this form is available on the GKO web site where you will find procedures to fill out this form, a blank request form, and a spreadsheet with both classroom POCs and IP addresses. Fill out the request form and send your request to the Help Desk. The Help Desk email address can be found at the top of the form. For the direct link to GKO: Click here

CONFERENCE REQ	UEST FORM					
*CONFERENCE TYPE:					* Indicates Required	
Video Conference		Audio Conferer	nce Updat	te	Cancellation	
*Conference Name:			*Date of Conference(s):			
*Start Time:	(ET) i.e. (HH:r	mm) 13:00 (Use 24HRS)	*End Time:	(ET) i	.e. (HH:mm) 14:00 (Use 24HRS)	
*POC:			*Phone:			
* Email:			*Org, Dept:			
*State:	NY		*Office Symbol:			
AUDIO CONFERENCE R Number of Audio Number of audio lines is the nu	Lines:	ling into the conference from s	Five Digit Audio Co eparate phones.	nference ID:		
May participants be add	led without appro	val?	LIAS IN THE COMMENTS S	[
You MUST include location/org	ganization and type of c	connection (IP Address or ISDN)) in the details below.			
REQUEST DETAILS Org/Video Participant	Conn. Type	IP Address/H.323 Alia	s Org./Video Participant	Conn. Type	IP Address/H.323 Alias	
1.	com. Type	/\daress/11.525 Alla	6.	231111. 1 4 pc	/ (dar 03) / 11.020 / 11ld3	
2.			7.			
3.			8.			
4				1		

For additional locations, please add as many forms as required.

5.

Video Operations Center Last Updated: 29 August 2016

10.