

EMS Viral Pandemic Triage Protocol



During a pandemic, all patients must be screened for the following. Screening shall occur from a safe distance of six (6) feet.

NEXT

Does the patient have s/s of Influenza Like Illness (ILI)?

Fever greater than 100.4 °F or subjective temperature if thermometer is not available.	
Sore throat	Wheezing
Nasal congestion	Cough
Post-nasal drainage	Headache
Shortness of breath	Fatigue
s/s of gastrointestinal distress	

NO

Follow standard ALS & BLS EMS treatment protocols.

YES

DON PPE BEFORE INITIATING CLOSE CONTACT WITH THE PATIENT

- N95 or surgical mask, gloves, gown and eye protection.
- Limit close contact to as few providers as possible. Other personnel should remain 6 feet away.
- Only providers wearing proper PPE should perform a close patient assessment.

*Close contact means being within approximately 6 feet of a COVID-19 case for a prolonged period of time.

NEXT

Perform an Assessment

Age >65	Heart Rate > 110
Temperature >100.4F	Systolic BP < 100 mmHg
Respirations > 22	Altered mental status
SpO2 < 95%	

* Refer to BLS protocols for pediatric vital signs

YES

Follow standard BLS & ALS EMS treatment protocols.

NO

Obtain Patient Medical History

Is the patient a diabetic?
 Is the patient pregnant?
 Does the patient have a cardiovascular or pulmonary disease?
 Is the patient immunocompromised (HIV, chemotherapy, etc.)?

YES

Consult with medical control for any difficult or unclear situations.

If indicated, transport patient in accordance with DOH BEMS Policy

NO

Does the patient have secondary or underlying medical conditions other than, or in addition to, ILI?

Ex. chest pain concerning for cardiac cause, CHF, etc.

YES

NO

This patient meets criteria for non-transport and/or treatment in place

Provide the patient with the NYS DOH COVID-19 Hotline number and the NYS DOH EMS COVID-19 Patient Information Handout. If the patient insists on transport, contact medical control for guidance.