



Department of Health

ANDREW M. CUOMO
Governor

HOWARD A. ZUCKER, M.D., J.D.
Commissioner


SALLY DRESLIN, M.S., R.N.
Executive Deputy Commissioner

COVID-19 Weekly Healthcare Provider Update Compilation: Week of March 30, 2020

Purpose: The purpose of this publication is to provide healthcare providers in New York State with a weekly consolidated update of COVID-19 guidance released by the New York State Department of Health (NYSDOH). This will show only current guidance for any given topic and will be updated to reflect new guidance.

As a reminder, all advisories and informational messages (including webinar invitations) are distributed through the Integrated Health Alerting Network System (IHANS), an application housed on the [Health Commerce System \(HCS\)](#). If you are not receiving IHANS notifications, please work with your site's HCS coordinator. Additional COVID-19 resources may be found on the NYSDOH webpage under [Information for Healthcare Providers](#).

Recordings of COVID-19 [Weekly Healthcare Provider Updates](#) are also available on NYSDOH webpage.

Guidance/Health Advisory Topic	Link(s)	Date
Testing/Specimen Collection	Specimen Collection/Handling Instruction  DOH_COVID19_AdvisorySpecimenCollecti	3/25/20
	Infectious Disease Requisition	3/20/20
	Packaging and Transport Instructions	3/20/20
	Additional Capacity Guidance (Collection, triage, treatment)	3/19/20
	Testing Protocol	3/9/20
Infection Control and Personal Protective Equipment	Requests for PPE should go through your regional OEM REMINDER: Providers should follow the process outlined by the Commissioner of Health for requesting resources through the county and NYS Office of Emergency Management . NYSDOH stresses the importance of making requests at least 10 days before you expect those supplies to be exhausted.	3/23/20
	Infection Control Guidance (CDC)	3/23/20
	Optimizing PPE (CDC)	3/23/20





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Quarantine/Isolation	Process for Discontinuation of Home Isolation	3/28/20
	Precautionary Quarantine, Mandatory Quarantine, and Isolation	3/20/20
Exposure	Contact of a Contact Guidance	
	<p>Protocols for Personnel to Return to Work Following COVID-19 Exposure</p>  <p>Notification_102993 HCP Return to work 3</p>	3/28/20
Telehealth	<p>Medicaid Coverage and Reimbursement</p> <p>REMINDER: The NYS Telehealth Parity Law requires commercial insurers (under the jurisdiction of the Division of Financial Services) and the Medicaid program (administered by the Department of Health) to provide reimbursement for services delivered via telehealth, if those services would have been covered if delivered in person.</p>	3/20/20
Pregnancy/Pediatrics	Pregnancy Resources	3/21/20
	Visitation Guidance in Obstetrics and Pediatrics	3/27/20
Elective Surgery	Governor Cuomo, through Executive Order , has directed all office-based surgery, general hospitals, and ambulatory surgery centers to cancel all elective surgeries to maximize hospital bed capacity.	3/23/20
Staffing	Governor Cuomo, through Executive Order , has increased staffing resources by expanding the scope of practice for designated practitioners.	3/23/20
HIV Care Providers	 <p>COVID Letter to HIV Care Providers.pdf</p>	3/20/20
Mental Health Resources	Managing Stress and Anxiety	3/16/20
	OMH COVID-19 Guidance Documents	