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Bruno Associates is the OEM for the BRUNO PRESS line. The BRUNO Press Line includes mechanical, hydraulic-mechanical, and direct-acting presses for die cutting, embossing and mold-and-trimming. There are over 660 BRUNO presses which have been manufactured for companies cutting non-metallic parts throughout the world. BRUNO presses are prominent in the automotive, carpet, puzzle, toy, gasket, furniture and many other industries. The BRUNO press is **MADE in USA.**

BRUNO Associates is looking for the following position:

Field Service Technician:

Summary: As a Field Service Technician, you will be accountable to provide on-site scheduled and emergency service for a variety of customers. Work scope includes but is not limited to process control and instrumentation. This candidate must have the ability to work independently, be a problem solver, and pose troubleshooting skills for a range of controls and engineered systems.

Position Requirements:

Responsibilities:

- Identify customer requirements and provide technical solutions to meet or exceed customer needs.
- Communicate with customers both on the phone and in person. Frequent site visits for both scheduled and emergency service calls.
- Attend in-office meetings as required, relay pertinent information found from service visits and resolution details to engineers and customers, and provide details on next steps if necessary.
- Conduct on-site service calls or on-site project meetings as required to install parts and/or to perform start-up of machinery.
- Attend training or conferences as required for skilled training in the office or at a customer site.
- Ability to read and interpret specifications and plans to determine requirements and communicate and execute solutions based on specifications and clarifications.
- Must have the ability for self-training and self-motivating to quickly learn customer hardware preferences.
- Perform field modifications to control panels, hydraulics, and mechanical components. Perform installations of new or replacement equipment as necessary, provide service coordinator details on replacement or new part needs, document in detail on field service work forms the service work performed.



Qualifications:

Education: Bachelor's or Associates Degree or 2 year degree from an creditable school.

Experience - A minimum of three to five years of applicable work experience in the service or assembly field is required.

Knowledge, Skills & Abilities:

- Strong desire to learn about the products and industry to be able to apply product applications to best serve customer needs.
- Ability to think analytically and creatively problem-solve.
- Self-directed and strong self-motivation. Detail oriented. Strong organizational and time-management skills. Ability to provide creative solutions to immediate and critical customer needs. Strong customer focus with positive disposition.
- Strong teamwork skills to identify the correct resources and effectively and efficiently communicate service needs, working as a team.
- Knowledge of hydraulic and pneumatic systems.
- Ability to operate power tools, drill/tap, assemble components, read engineering prints.
- Experience with electrical meters preferred.
- Experience with machinery repair preferred.

Physical Requirements

- Able to lift up to 25 lbs.
- Able to pick-up material at floor level
- Able to lift items above shoulder height.
- Able to stand or kneel for 10-20 minutes as required.
- Walking or standing for extending periods of time.
- Able to travel via automobile 30 minutes to several hour trips as required.
- Carry equipment with or without a cart including a iPad and a tool bag.
- Able to do machinery installs or service on the road for 3 to 7 days.

Contact Information:

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