



Instructions for Appointed FRG Volunteers Required Online Trainings

All appointed volunteers are required to complete the following courses on the Joint Services Support (JSS) web portal:

- Introduction to The National Guard
- History of the National guard
- Family Readiness Groups
- Effective Leadership
- Deployment and Reunion
- Resources around You
- Stress Management
- Introduction to Guard Family Action Plan Family Finances

Steps to register and complete courses:

- 1) Register on the JSS portal <https://www.jointservicessupport.org/Register.aspx>
- 2) Once your registration is approved you will be able to log on to the course catalog register for courses, complete them at your own pace and down load/save/print your certificates
<https://www.jointservicessupport.org/LMS/LaunchCourse.aspx?courseCategory=NG%201>
- 3) Provide a copy of completion certificates to regional Family Readiness Support Assistant (FRSA)

For questions or issues contact your regional FRSA by calling toll free 877-715-7817

